



Solve Current Challenges & Stay Ahead On Your Roadmap, With Our Predictable Deliveries

Fastcurve's Software Development Services Helps Organizations Focus on Core Activities & Business Growth, in Digital Transformation Journey



FASTCURVE FACTSHEET

2018

Established

30+

Professionals

Founder & CEO: Kumar Saurabh Head Office: Bengaluru, India

Clients Served: 20+ Projects: 30+

Locations Served: USA, Canada, UK, Germany, UAE, India, Singapore & Australia.

Domains:

- Logistics
- Cyber Security
- Platform Services •
- Education Retail
- GRC
- Cloud Management •

- Healthcare
- y Travel
 - Ecommerce
 - Media
 - Experience
 - Management
 - Events & Operations

Built & Managed Systems:

- ERPs HR, Finance, Retail, Survey
- Marketplaces
- CRM
- Multi Tenant SaaS Applications
- Consumer Mobile Apps
- Internal Applications
- Internal Mobile Apps
- CMS Implementation & Integrations
- API Ecosystem & Sandbox
- Third Party Integrations
- Al Integrations
- Al Agents
- Middleware
- AWS Cloud & Managed Services
- DevOps & CI/CD Practices



END TO END OFFERRINGS

PRODUCT ENGINEERING & DEVELOPMENT

- End to End Product Development includes System Architecture, Product Management, Project Management, UX Design, Development, QA, Documentation, DevOps & TechOps.
- Feature Augmentation, API Development, Plugins & Third Party Integrations – Intermediate feature enhancements.
- Al Integrations & Al Agents Development Standalone agents, Contextual agents, RAG, MCP tooling & Al pipelines.
- **Partner Services Implementation & Maintenance** AWS Cloud, MuleSoft Anypoint & CargoWise.
- Engage As Sole Engineering Team, Embedded Engineering Team or Extended Engineering Tam

PROJECT CONSULTANCY & MANAGEMENT

Engage expert consultants for short or long term on project/hourly basis for:

- Project Planning
- Project Management
- Agile Best Practices Setup
- Architecture, Performance & Usability Review & Advisory

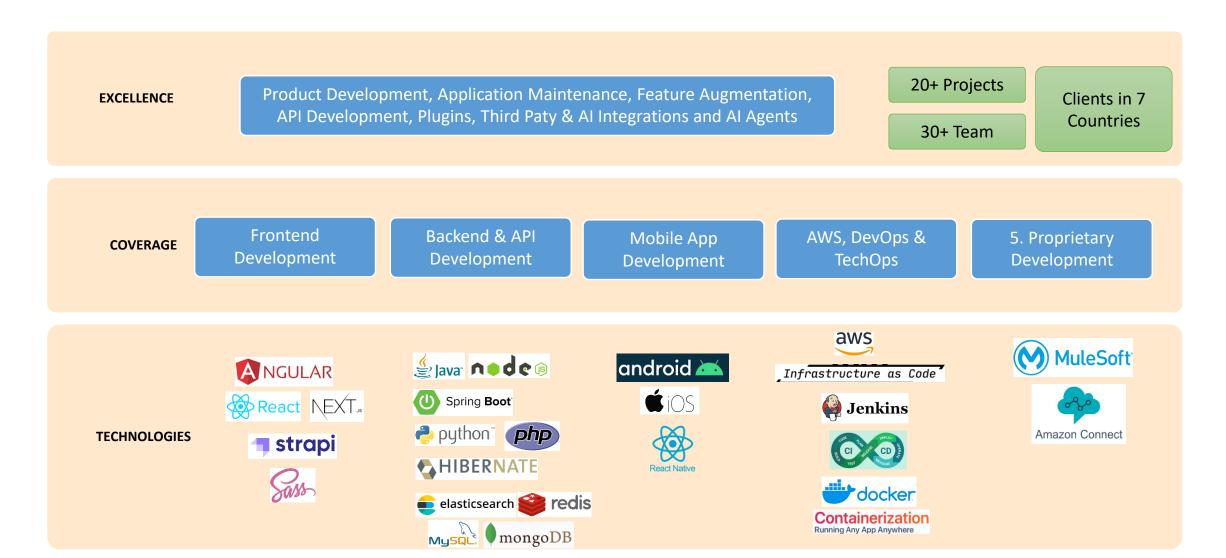
PROJECT LIFECYCLE INDEPENDENT SERVICES

Engage teams at different stages/areas of development:

- Validation/QA Services System Testing, Security Testing, Performance Testing.
- DevOps Services Develop CI/CD pipelines, Infrastructure policies, setup and monitoring.
- TechOps Services IT Help desk setup, NOC support, Software Support & L1/L2 support.

PRODUCT DEVELOPMENT - CENTRE OF EXCELLENCE

Excellence in end to end product development, starting from requirement gathering, UX design, development to technical operation support



TRUSTED BY COMPANIES GLOBALLY

Building & Managing Mobile Apps, Web Apps & Middleware for MSMEs, Large Enterprises, Educational Institutes & Government



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BENEFITS WITH FASTCURVE!



Faster Delivery, Quicker to Market

- Utilizing time zone differences
- Documented handshake of work
- Early feedback on products/services



Lower Cost, Efficient Budgeting

- Skilled resources at lower cost
- Save employee cost to company & services
- Improved P&L of the company



Lower Manpower Handling

- Focus on core activities
- Offload team scale up/down activity
- Proof of Work based payment instead of Payrolls



Improved Outcomes

- Subject Matter Experts
- Recommendations For Improvement
- Cross Functional Scaling
- Best Practices & Industry Insights

A Quick Delivery Team For You In Rapidly Changing Tech Landscape



Differentiated Services

- Deploy real frontline consultancy
- Cut through large chain of communications
- Deploy agile team for quick turnaround

Enable Management Take Better Decisions

- Experiment quickly on features & new integrations
- Quick POCs to evaluate hypothesis

TECHNOLOGY PORTFOLIO



CONSULTANCY PORTFOLIO



PROJECT KICKOFF

 Project Planning Consultancy – In-depth functional docs, workflows, wireframes, project estimation & planning sheets.

Brings exceptional clarity for project execution even before starting design & development. Beneficial for all stakeholders: Business, Product, Engineering & QA.



- Project Management & Reporting Independent progress & escalation management. To ensure project is healthy.
- Agile Best Practices Project setup, planning, change management, development, QA, DevOps, release management adherence to agile best practices. Ensure project & engineering management are process driven.
- Architecture Review Analyse application & suggest improvements for best practices, optimizations & cost saving.

GROWTH PUSH

- User Engagement & Experience Improvement – Improvement in workflows TAT & funnel. Focus on reducing steps, right messaging & options to let user know & exercise the next steps.
- Application Performance Improvement – Evaluation & recommendations to speed up application response time to other system or user.

Improve APIs response time at Load balancer level & User devices, suggest right monitoring of system to know system performance & errors upfront.

CAPABILITY MATRIX

	Consultancy	Mobile/ Web Dev	Backend/ DB/ MB Dev	Cloud Services	DevOps Services	QA Services	TechOps Services	I have had a good
SCHOOL GUARD	\checkmark	\checkmark	~	\checkmark	\checkmark	~	\checkmark	experience with them over the past few
lır BarRaiser		\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		years for the services they have rendered to
	~	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		us. I, therefore,
Kumerclogat Vacuu Esport		\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		Fastcurve Services
DETOX		\checkmark	\checkmark	\checkmark	\checkmark	~		Private Limited for your IT services.
UniReady Global		\checkmark	\checkmark	\checkmark	\checkmark	\checkmark		Jan Frahnert, CEO & Founde
	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	~	\checkmark	Boxxport Gmbl

+ Other esteemed clients

BOXXPORT CASE STUDY

THE PROJECT

- Boxxport (Germany), envisioned to digitize the shipping container industry with its unique offering for trade, lease & auction.
- Platform was supposed to host complex features that would help seamless onboarding of buyers, sellers, admin & empower them with tools that enable quick transactions.

SOLUTIONS

- Fastcurve built open marketplace <u>www.boxxport.com</u> with buy & sell side that's now used across globe to trade shipping containers.
- The cloud based application was designed to be microservice ready & scale as per demand.
- The platform hosts 30+ modules enabling buyers, sellers & system admin to execute functions that helps perform trade.
- **Major integrations:** SendInBlue, Paypal, Stripe, Bridger Pay, Zendesk, Zoom, Google Analytics, Google Maps, Google Address Autocomplete, Personio, Shipping.com.

OUTCOMES

- 100M+ USD worth container are hosted on the platform currently. This has placed Boxxport as leader in digital platform for shipping container trade.
- Bug free application has enabled management to focus on business & sales side to grow by 400% in last 3 years & millions in revenue.
- Feature rich platform, seamless experience has helped sellers & buyers trade at best prices.

DETOX SHIELD CASE STUDY

THE PROJECT

- <u>Detox Shield (UK)</u>, wanted to bring mobile apps that would provide safeguard options to users from cyber security threats.
- Apps need to cover threats from device, data leaks & raise awareness .

SOLUTIONS

- Fastcurve built native mobile apps on Android & iOS & launched them on play stores.
- The native app scanned critical parameters of device and informed user about steps they need to perform to fix them, along with risk score.
- Product engineering was done on top of Freshchat solution to convert it into topic based conversation. The conversation allowed building underlying Risk Signatures.
- Password breach & news alerts, quizzes, leader board helped improved user engagement.
- **Major Integrations:** Freshchat, Google/Facebook/Apple Sign in, News feed burners, HavelbeenPwned, Vimeo.

DETOX OUTCOMES

- Apps were developed within 4 months, helping client achieve business objectives. Apps got 5K+ organic downloads within its 1st month of launch.
- Detox Shield is in business of Cyber Security for Enterprises. The app allowed them to demonstrate their work to clients & investors in general purpose security systems as well.
- Risk Signatures allowed Detox to gain faster insights into trending malicious campaign & inform there existing clients.

SOFLO CASE STUDY

THE PROJECT

- Soflo Mobile(USA), had task to develop call centre for its utility client in USA using AWS Connect capabilities.
- The application allows end users raise complaints, know about emergencies & do payment 24x7.

SOLUTIONS

- Fastcurve implemented AWS Connect Setup with Voice ID, Payment integrations, DTMF & Voice Bot input mechanisms.
- Migration planning of call centre traffic helped test system on low traffic, improve & then implement for 100% traffic.
- Admin panel was created for additional metrics, dashboard & settings management.
- Multiple Self Service workflow were implemented to cater business use cases & seamless customer experience.
- System was built to be multilingual, perform sentiment analysis & save transcript.

OUTCOMES

- Self Service containment rate gradually improved to 65%. This helped in ensuring substantial amount of calls managed by voice bots rather than call centre staffs.
- Availability of system & multilingual option helped improve payment via call per month nearly by 8%.
- Availability of sentiment analysis, transcript allowed client to assess the areas of improvement in call center operations & work towards training to further improve customer experience & payment conversions.

BARRAISER CASE STUDY

THE PROJECT

- <u>Barraiser</u>(USA), provides Interview Intelligence Platform which is Revolutionize hiring with AI, reduce hiring time, and even train interviewers.
- Barraiser engaged Fastcurve as an extended engineering team to support in core improvements, AWS infrastructure migration & clear tech backlogs.

SOLUTIONS

- Fastcurve implemented business critical features including browser plugin development, Third party ATS integrations, out of memory fixes and other augmentations
- AWS region segregation project was executed for all managed services to ensure adherence to data laws.
- Workflows were improved to reduce unnecessary dependencies on external systems.
- Base frameworks were upgraded to ensure better log tracking over distributed services and simplify the architecture.

BarRaiser

OUTCOMES

- Various interventions led to reduction of AWS services cost by >15%.
- Simplified architecture and improved tracking contributed to faster development and quicker debugging.
- Improved workflow led to faster system as well reduced error chances due to misfire of webhooks.

ESTABLISH GLOBAL CAPABILITY CENTRE (GCC) FOR SOFTWARE DEVELOPEMENT IN INDIA WITH FASTCURVE

- Start as small as 3-member dedicated team
- Grow team as required
- Benefit from reduced cost
- Abundant pool of talent
- Improved brand representation
- End to end coverage Legal, Compliance, Recruitment, Infra, Maintenance, Execution & Leadership
- Seamless conversion of team into captive centers, further reducing cost, improving control & consistency

India a Hotspot in GCCs setup - driven by skilled talent pool, cost-effective operations, and a mature offshoring ecosystem. By onset of 2025,

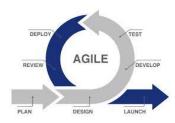
1,700+ companies have established GCCs in India, operating more than 2,975 centers.

70% share by US and Canadian companies

32% increase in the number of GCCs in India since 2019

\$105 billion GCC market in India is projected by 2030

PROCESS & STRENGTHS



AGILE METHODOLOGY



PERIODIC UPSKILLING OF TEAMS IN TECHNICAL & SOFT SKILLS



DAILY CALLS FOR RED AMBER GREEN (RAG) STATUS



TRANSPARENCY THROUGH REALTIME DASHBOARDS FOR PROJECT MANAGEMENT & SYSTEM METRICS



CLIENT EXCELLENCE TEAM FOR PERIODIC SUGGESTIONS & FEEDBACKS, COMPRISING EXPERT ENGINEERS, QA & LEADS



EXPERTISE IN SOFTWARE SOLUTIONING – SAAS, CLOUD, MARKETPLACES, INTEGRATIONS, MIGRATIONS



RISK IDENTIFICATION, PRO ACTIVE ESCALATIONS & FLEXIBILITY TO MITIGATE



PRE BUILT ACCELERATORS IN DESIGN, ARCHITECTURE, DEVELOPMENT, QA, INFRASTRUCTURE & PROJECT MANAGEMENT FOR BUG FREE & FASTER DEVELOPMENT

FASTCURVE – Trusted Partner In Your Digital Journey

Fastcurve is software services & consultancy firm. Fastcurve provides range of services in technology strategy, consulting, development and operations. Immensely skilled and subject matter experts serving global clients and creating sustainable value via accelerated delivery, best practices, value augmentation, process and quality. Headquarter: Bengaluru, India, CIN: U72900KA2018PTC116017

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